



# Countrywide Commodity Repository Limited

(Formerly known as CDSL Commodity Repository Limited)

## Annexure -B

Data of complaints against Registrar and Share Transfer Agents (RTAs) to be displayed on their websites-

Format for disclosing data of complaints on their website:

### Data for the month ending 31-01-2026

SN	Received from	Carried forward from previous month	Received during the month	Total Pending #	Resolved *	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL		NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL		NIL
3	Stock Exchanges (if relevant)	NIL	NIL	NIL	NIL	NIL		NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL		NIL
5	<b>Grand Total</b>	NIL	NIL	NIL	NIL	NIL		NIL

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.



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## Month - wise data for the current financial year\*

SN	Month	Carried forward from month	Received	Resolved	Pending
1	2	3	4	5	6
1	January, 2026	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	NIL	NIL	NIL	NIL

## Trend of annual (Financial Year) disposal of complaints (for 5 years on rollingbasis)

\*

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2020-21	NIL	NIL	NIL	NIL
2	2021-22	NIL	NIL	NIL	NIL
3	2022-23	NIL	NIL	NIL	NIL
4	2023-24	NIL	NIL	NIL	NIL
5	2024-25	NIL	NIL	NIL	NIL
6	2025-26	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>

\*The data shall be emailed to [rta@sebi.gov.in](mailto:rta@sebi.gov.in)